



Product complaint form

YOUR INFORMATION

*First and last name:

*Street, house number, city, post:

*Phone:

*E-mail:

OUR INFORMATION (shipping address)

Company: **Onfa s.r.o.**

Street, house number, city, post: **Počernická 272/96, Praha 10 – Malešice, 108 00**

Phone: **+420 703 391 122**

E-mail: **info@ultracomp.cz**

***Date of sale**..... ***Order number:**

***Method of submitting the complaint:** (IN PERSON) x (BY COURIER SERVICE)

***Method of receiving the resolved complaint:** (IN PERSON) x (BY COURIER SERVICE)

***Description of the defect:**

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.....

Note: Always return goods for complaint clean and complete, including accessories (PC power cable not required). Pack the goods thoroughly so that they are protected against damage during transport or handling. For computers, it is necessary to place suitable padding in the box. Make a thorough backup of your data in advance; in extreme cases, it is necessary to perform a clean installation of the system, which will result in the deletion of your data.

*Onfa s.r.o. based in Korunní 2569/108, Vinohrady, 101 00 Praha (not a shipping address - billing only)
IČO: 19665288, DIČ: CZ19665288*

By sending/handing over the goods for complaint, the customer agrees to the processing of personal data for the purposes of the complaint.